WELCOME HOME
YOUR GUIDE TO CAMPUS LIFE
Welcome to Tigertown! From cheering on our championship-winning teams to discovering the rich traditions that unite us as one Clemson family, get ready to embrace the feeling of home in every moment. This guide is intended to help you navigate the countless opportunities and experiences that await you in your new life on campus. Make sure you read and understand the information in this booklet, follow the directions, and bring it with you when you move in. There’s so much to learn, but you’ll have your Clemson Family behind you all the way. Welcome home Tigers!

Getting Started

» Be sure you have completed your housing contract and selected a check-in appointment.
» Know your room number, roommate, mailing address, & check-in time.
» Complete all of the checklist items in your Admitted Students Portal and your Clemson Home Portal.
» Set up your TigerOne Mobile ID for access to buildings on campus, your housing, and your meal plan.
» Be watching your Clemson email for important details prior to move-in.
» Follow Clemson University, Clemson Home, Clemson Parking, and other University social accounts.
» Move-In Packets will be available in the Clemson Portal for Summer Start in June and regular Fall residents in August. This will include a check-in pass and specific directions for all residents arriving during the designated Move-In dates.
KEY TIPS:

1. Pack efficiently to make unloading easier and keep the line moving.
2. You are limited to two vehicles for Move-In, so pack light and avoid the use of moving trucks, trailers and other oversized vehicles.
3. Label all belongings with your name with labels in your move-in packet.

What to bring:
- Cleaning supplies
- Trash can
- Broom & dustpan/small vacuum
- Toilet paper (for Apt/Suites)
- Laundry basket & detergent
- Towels
- Toiletries
- Shower shoes
- XL twin sheets (Full-Douthit West)
- Bed cover
- Clothes hangers
- Storage bins
- Futon, chairs, or bean bags
- Room decorations
- Push pins or white sticky tack
- Reusable water bottle
- Dishes
- Can opener
- Laptop
- Flashlight and batteries
- First aid kit
- Medicine
- Lanyard or key chain
- Umbrella, rain coat, & boots
- Television
- Lamps (no halogen bulbs)
- Hair dryer, flat iron
- Power strip (no extension cord)
- Shower curtain (Apt./Suites)

What NOT to bring:
- Air conditioner/space heater
- Parachute canopy
- Cooking appliances (in halls)
- Fog, smoke, or haze machine
- Weapon, explosives/fireworks
- Candles, warmers, incense
- Halogen lamp
- Hoverboard
- Extension cords
- Pets other than fish
- Screws, nails (for hanging items)
- Refrigerator over 3.6 cubic ft.
- Microwave or grill
- Electric scooter
- Micro Mobility Device
During Fall Move-In, parking differs slightly from the regular academic term. Student vehicles with permits must be parked in a designated permanent student lot. For families and guests departing after assisting with move-in, designated parking areas are available.

**Family & Guest Parking (Fall Move-In Dates Only)**
- Fall Move-In Dates: C1, C2 (All family vehicles must park here)
- All other Times: Metered parking or visitor permits (available online)

**Unloading (After Scheduled Fall Move-In Dates)**
- Paid meters or one-hour Loading/Unloading zone permit available from Parking and Transportation Services.

**Resident Parking (All Times)**
- Douthit Resident: Magenta parking lines in R-7, R-8, R-8 Ext., R-9, R-10
- West Resident: White parking lines in R-3, R-3 ext., Centennial Blvd., Press Road, P-4
- East Resident: White parking lines in R-1, R-1 extension, and R-2
- Apartment/Bridge Resident: Magenta parking lines
- Note: R-4 and R-4 Extension have magenta parking lines and are reserved for Lightsey Bridge and Bridge apartment parking only

Alternative transportation options reduce congestion and contribute to a more sustainable & walkable campus community. Explore your options!

- Airport Shuttles: Take advantage of our airport shuttle services, offering convenient transportation to and from nearby airports around University breaks.
- Transit Services: Utilize the extensive transit network available both on campus and in the surrounding communities, providing easy access to various destinations.
All residents arriving during the designated Fall check-in dates will need to check in at the P-5 Parking Lot (355 Anderson Hwy, Clemson, SC 29631) at your scheduled time to receive your key before proceeding to your building. Be sure you follow our directions, not GPS!

Follow the directions and signage to the P-5 parking lot. Stay in your vehicle, & follow the signs to a Check-In tent where your pass will be scanned and you will be checked in. Continue to the key-pickup area. Students will receive their key and each car will get a map. Make sure you have your mobile ID set up prior to arriving as you will need this to access your building.

Follow the signs directing you to the unloading zone for your building. You are expected to unload everything as quickly as possible to allow everyone to have access to unloading zones. Volunteers and carts may be available at some locations to assist. After everything is unloaded you will move your car to a designated parking lot. There will be shuttles available to take you back to your building to begin unpacking.

If you are arriving outside of the designated check-in dates of August 14th-19th, you will need to check in at your Area Desk. Be sure you contact Parking Services to arrange for unloading parking.
Setting Up Your Space

Try to get to know your roommate(s) and make sure that you coordinate with them about how you would like to split the space and clarify how you would like maintain cleanliness.

- Never block hallways or doors with your personal belongings.
- University-provided furniture may not be removed from the room.
- Please put all trash and recycling in the dumpsters that are located outside of the residence buildings.
- DO NOT use the trash cans inside the buildings for personal trash.
- Please break down boxes and only dispose of trash in designated areas.

Lofting Bed

- Remove the mattress
- Lift all 4 corners of spring frame out of the legs
- Raise frame to desired height
- Hook frame on each leg bracket
- Make sure it’s secure
- Replace the mattress

*Bed safety rails will be in the room and should not be removed.
*Do not bring lofting kits or bed risers.
*A rubber mallet is recommended.

Wireless Access

Computers & Phones
Select the eduroam network option in your Wi-Fi settings and log in using your clemson.edu email address and Clemson University password.

TVs, Game Consoles and Streaming
These devices will need to be registered on the Clemson ResMediaNet network. Visit netreg.clemson.edu and input the wireless MAC Address of your device. Then you can connect to the resmedianet wifi network using the password tigerpaw.

Stream2 is a streaming TV service we provide for all on-campus residents with no physical cable connections required. Visit clemson.edu/housing/tech to get started.
Community Rules

» Weekday quiet hours are 10 p.m. until 8 a.m.
» Weekend quiet hours are midnight until 8 a.m.
» Clemson is a tobacco-free campus.
» Guests must be accompanied at all times.
» All residents may be charged for community damage.
» Personal trash should be placed in dumpsters, not community trash cans.
» All residents should be shown respect.
» Rooms should be regularly cleaned & trash removed.
» Mail should not be sent to rooms or apartments.
» Items may not be displayed, posted or attached to windows.
» Alcohol is not permitted in common spaces.
» Reasonable and periodic inspections may occur.
» Outside lofts and risers are prohibited.
» Commercial solicitation or canvassing is prohibited.
» Invasion of privacy in housing areas will not be tolerated.

Room Rules

» MicroFridges are the only microwaves allowed.
» Furnishings may not be removed, stored or traded.
» Consuming/possessing alcohol under 21 is prohibited.
» Guests are only allowed with roommate permission.
» Residents are required to regularly clean their spaces.
» Fish in 10 gallon or less tanks and SAS approved service animals are the only pets allowed.
» Alterations must not be made to the rooms or furnishings provided.
For facility-related issues in your space, submit a maintenance request online. This includes broken furniture, A/C & heat issues, pest issues and broken appliances. Report an issue at clemson.edu/housing/maintenance.

After-Hours
On-call staff are available to assist with emergency housing and maintenance situations even when the University is closed. On-call numbers are posted in each community.

Technology
If you need help with internet access, email and account issues, or computer problems, contact CCIT for assistance. Get support at clemson.edu/CCIT.

RCMs
Residential Community Mentors (RCM) are continuing student mentors & role models that live in each community. For general questions & concerns, speak to your RCM.

CDS and GCDs
Community Directors (CDs) and Graduate CDs (GCDs) supervise the RCMs. If you have a problem that your RCM can’t solve, your CDs and GCDs can help!

General Inquiries
Our main office answers general questions regarding Housing & Dining. Any requests for action must be submitted in writing via our support webpage above, and student information may only be discussed with the student.
Clemson offers medical, health & well-being and psychological & counseling services for students through Student Health Services. Get support at clemson.edu/studentaffairs/find-support/shs.

The free Rave Guardian app helps keep you safe on campus. With connections to campus safety, family, & friends, you can feel safe anytime knowing your Guardians are watching out for you. Text “Guardian” to 67283.

Clemson’s emergency alert system notifies you when there are emergencies or safety concerns on campus. You may hear sirens with voice messages that alert people who are outside to potential dangers like lightning, severe weather and other threats. Oconee Nuclear Station sirens are tested quarterly and may also sound with notification sent via Safe Alerts.

Be sure you sign up to receive alerts, and review info on other safety resources at the link below.

Clemson provides dedicated Police, Fire and EMS services. Visit clemson.edu/CUSafety for more information. Contact CU Police at 864-656-2222 and 911 for emergencies.
Laundry & Mail

Laundry

All residence halls on campus offer no-cost laundry facilities.

» DesChamps: Floors 3, 4, 5
» Cribb: Floors 2, 3, 4, 5
» Gressette: Floors 3, 4, 5
» Douthit West: In-apartment
» Calhoun: Calhoun Commons

» Lightsey: Lightsey Commons
» Thornhill: Thornhill Commons
» McCabe: First floor
» All other halls: Ground floor

Don’t leave your laundry unattended! Get an alert on your phone as soon as it’s finished.

Take advantage of our machine status services to save time and effort when doing your laundry! With Clemson Home’s convenient laundry tools, you can check the status of the washing machines and dryers in your building, so you know when one is available.

Mail

Receive email alerts when you have mail or packages ready for pickup, directing you to either the Student Post Office or nearby package lockers. The Student Post Office at the Dillard Building offers access to packages and letters anytime, day or night and Package Lockers across campus offer quick & easy pickup close to your residential community.

Your assigned Box number will be sent to your Clemson email account prior to move-in. Do not ship anything until you receive your Box assignment. All mail and packages must be sent to this address, not to your building/area desks. To mail items to the student post office, use the format below.

Your Name
2275 University Station
Hall/Apt. Name & Box Number
Clemson, SC 29632
Roommates

**Before You Arrive**

» Start communicating and planning via text message, GroupMe, Snapchat, Band (or any platform that appeals to you).

» Get to know each other. Start talking about why you chose Clemson, interests, expectations of college, and what you want your living environment to be like.

» Discuss what each of you will bring that might be shared.

**When You Move In**

» Discuss what will be included in your roommate agreement. Think about things that may need to be agreed upon: How do you feel about having guests? When should the room be quiet for studying and sleeping? What are you willing to share? Who is responsible for cleaning different parts of the room or apartment? (Common spaces in apartments should also be considered)

» A Residential Community Mentor (RCM) will help you to complete the formal agreement.

» Remember that good communication, appropriate boundary setting, and cooperating with one another to solve problems (if they arise) are key to having a successful living environment.

**During the Year**

» Follow the Clemson Code of Conduct and Housing Rules & Regulations. Be respectful of your roommate(s) and other members of your community, especially when conflicts arise. Discuss expectations in a respectful manner and use resources or involve staff to address concerns in your living environment. Compromise & communication is key to good roommate relationships.

» If you need help, Clemson Home has a process for requesting roommate mediation through the Clemson Home Portal. Room changes are possible, during open room change periods, if the conflict cannot be resolved.
Housing & Dining Contracts are legally binding and may only be altered under specific circumstances. Contracts may be cancelled due to school-related events that prevent living on campus (Study Abroad, graduation, unenrollment, etc.). Prior to the semester, submit a School-Related Cancellation in the Forms section of the Clemson Home Portal. Withdrawals during the semester do not require a form and you will be notified to move out within 48 hours.

Other cancellation requests must be submitted through the appeals process.

Room Changes
Room changes can be requested in the Clemson Home Portal prior to Move-In through a Pre-Arrival Room Change Form, or they can be made during specific room change periods during the semester.

Cancellations & Changes

Continuing On-Campus
Clemson Home offers a limited number of on-campus continuing student apartments after your first year. These 1-4 bedroom apartments are offered based on randomly generated priority numbers and are not guaranteed. Sign-up will occur during a short period at the beginning of the Spring semester and information will be sent to current residents.

Continuing Off-Campus
Off-campus housing after your first year is offered by individual properties surrounding Clemson. They feature a variety of layouts and rates, and many offer CATbus stops or private shuttles. These properties are not associated with the University, but an off-campus search site is available to research options, find roommates, and learn about off-campus resources and services.
Understanding Your Meal Plan

» Plans may include either unlimited meal swipes or a set number, Paw Points and guest meals (if unlimited).
» Meal swipes can be used at any of our three dining halls to enjoy all-you-care-to-eat dining, unlimited times per day, or at Meal Exchange locations for a single meal each meal period.
» Paw Points can be used at any on-campus dining location, including retail dining, P.O.D Markets (convenience stores) and dining halls.

Purchases

» Paw Points may be added any time in the Clemson Home Portal.
» Continuing students may purchase a meal plan for the current semester until the last 6 weeks of the semester.
» Fall meal plan selections will also be added to the Spring semester unless they are changed prior to the Spring bill.
» Meal swipes expire at the end of each semester, while Paw Points will roll over each semester while you are at Clemson.

Changes

» Paw Points are nonrefundable; however, meal plan selections may be altered by a designated date.
» Each semester, there will be a short period in which you may elect to upgrade or downgrade your meal plan; however, Paw Point values will not be refunded, and you will pay the full price of the new plan.
Get Involved

Organizations
There are plenty of ways for you to get involved on campus!

The Residence Hall Association (RHA) is dedicated to providing resources, being advocates and promoting leadership, services, and opportunities to connect residents to Clemson. Within RHA, individual Community Councils represent each residential community.

EcoReps seek to promote a strong foundation of sustainable lifestyle practices within the Clemson University campus and community through fostering a culture of awareness, respect, accountability and education among peers, staff, and faculty.

Be on the lookout for Community Council election and EcoReps information as soon as you move in! You can find RHA and EcoReps on TigerQuest or at the annual Tiger Prowl!

Welcome Week
Welcome Week is here to give you a jump start on academic and social connections at Clemson. Activities like movie night, laser tag & glow night help you meet your peers and start your Clemson journey!

Find out more at clemson.edu/studentaffairs/get-involved/csle/orientation/welcome-week

Did you know?
» There are over 500 student organizations you can find on campus through Tiger Prowl or the TigerQuest website.

» Fraternities & sororities provide tons of leadership, scholarship, service and social opportunities.
Interested in working while at Clemson? Whether you’re looking for flexible schedules, work experience, great benefits or a summer job, we’ll have something for you!

**Federal Work-Study (FWS)**
This program offers jobs to undergraduate and graduate students with demonstrated financial need via FAFSA. Priority is given to those with the highest financial need.

**Part-Time Employment (ClemsonJobLink)**
Clemson University offers part-time employment opportunities for eligible undergraduate and graduate students.

**University Professional Internship & Co-op (UPIC)**
UPIC offers over 900 paid internship positions annually with undergraduate students working internships/Co-ops directly related to their major or field of interest alongside Clemson faculty and staff.

**Clemson Home (Work at Home)**
Undergraduate students can also work in student employee positions across campus through Clemson Home as part of the residential experience. Check out some of our opportunities below!

**Desk**
Work at the two Area Desks, providing key and access support to residents 24/7. Flexible hours available.

**Support**
Assist with room-readiness inspections, building issues, and customer service during the summer & academic year.

**Summer**
Support camps and conferences during the summer while enjoying free housing and a meal plan.

**Marketing**
Get a variety of marketing experience in areas such as graphic design, photography and social media.

**Residential**
Support residents in our communities during the year while enjoying free housing and a meal plan.

**Dining**
Gain experience in one of many roles available within our campus dining facilities.