

CLEMSON  *home*

WELCOME HOME

FAMILY GUIDE TO CLEMSON HOME





Step 1: Prepare

- Set up TigerOne Mobile ID & follow Clemson Home on social media.
- Purchase a parking permit if student plans to keep a car on campus.
- Rent a MicroFridge if a microwave is desired in the student's room.
- Set Check-In Appointment & print Move-In Packet from the Clemson Home Portal.
- Plan for severe weather & emergencies (clemson.edu/cusafety).

Step 2: Check In

Fall Regular Move-in & Summer Start

All residents are limited to two standard vehicles during move-in, so pack light and avoid the use of moving trucks, trailers, or other oversized vehicles.

- Place the Check-In Pass from the Move-In Packet in the dashboard. Please follow all directions.
- Arrive at the P-8 Parking lot at your student's appointment time to check in.
- Follow the signs in the lot to the first tent. Extra family vehicles will turn into a separate lane while the vehicle with the student proceeds under a check-in tent to have their Check-In pass scanned and their ID activated.
- Both cars will then proceed through the line to the second tent. Two lines will form by the first letter of the student's last name. After the lines split, extra vehicles will move to the outside lane while the student collects their key & each vehicle receives an unloading pass.
- Hang the pass on the rearview mirror and follow the road signs to your student's building.

Early, Late, & Spring Move-in Only

If your student is arriving outside of the designated Fall move-in dates of August 14th-19th, they will need to check in at their Area Desk. Be sure you contact Parking Services to arrange for unloading parking. Family Parking Lots will not be available.

Step 3: Unloading

- Unload your vehicle as quickly as possible in the unloading zone. All items should be labeled.
- Move your vehicle to a designated parking location as soon as you are unloaded.

Step 4: Parking

Parent & Family Lots (Move-In Only)
C1, C2 (All family vehicles must park here)

Douthitt Resident Student lots
Magenta parking lines in R-7, R-8, R-8 Ext., R-9, R-10

West Resident Student lots
White lines in R-3, R-3 ext., Centennial Blvd., Press Road, P-4

East Resident Student lots
White lines in R-1, R-1 extension, and R-2.

Apartment/ Bridge Parking areas
Magenta lines
Note: R-4 & R-4 Extension magenta lines are reserved for Lightsey Bridge and Bridge apartment parking only

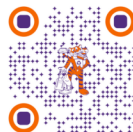
Step 5: Unpack

Once all vehicles have been moved to their designated parking, shuttles will be available to take you back to the residential areas so you may begin unpacking.

Beds can be lofted by two people using only a rubber mallet. Bed rails will be in the room and should not be removed.

Remember to take all trash and recycling to the receptacles outside the building and don't block hallways or doors as you unpack.

Dining will be open. For more information on dining locations and hours during move-in visit clemson.edu/dining.





PACKING

What to Bring

- ☐ Cleaning supplies
- ☐ Trash can
- ☐ Broom & dustpan or small vacuum
- ☐ Toilet paper (not for hall buildings)
- ☐ Laundry basket & detergent
- ☐ Towels (bath, hand, washcloth)
- ☐ Toiletries
- ☐ Shower flip-flops
- ☐ XL twin sheets, bed cover, etc.
- ☐ Clothes hangers
- ☐ Storage bins
- ☐ Futon, chairs, or bean bags
- ☐ Room decorations
- ☐ Push pins or white sticky tack
- ☐ Re-usable water bottle
- ☐ Dishes (bowl, plate, flatware)
- ☐ Can opener
- ☐ Laptop (CCIT's List)
- ☐ Flashlight and batteries
- ☐ First aid kit/medicine
- ☐ Lanyard or key/ID holder
- ☐ Umbrella, rain coat, & boots
- ☐ Television
- ☐ Lamps (no halogen bulbs)
- ☐ Hair dryer, flat iron
- ☐ Power strip (no extension cords)
- ☐ Shower linen/curtain (apt./suites)
- ☐ _____
- ☐ _____
- ☐ _____

What Not to Bring

- Air conditioners & space heaters
- Decorative parachute canopies
- Cooking appliances (in halls)
- Fog, Smoke, and Haze Machines
- Weapons, explosives & fireworks
- Candles, wax warmers, incense
- Halogen lamps
- Hoverboard
- Extension cords
- Pets other than fish
- Screws, nails (for hanging items)
- Refrigerators over 3.6 cubic feet
- Microwaves & grills
- Electric Scooters
- Micro Mobility Devices





Rules & Regulations



Community Rules

- Weekday quiet hours are 10 p.m. until 8 a.m.
- Weekend quiet hours are midnight until 8 a.m.
- Clemson is a tobacco-free campus.
- Guests must be accompanied at all times.
- All residents may be charged for damage to the community.
- Personal trash should not be placed in community trash cans (there will be dumpsters outside of resident halls).
- All residents in the community should be shown respect.
- Residents are required to regularly keep their rooms clean and remove trash.
- Mail should not be sent to rooms or apartments, only through Student Mail Services.
- Items may not be displayed, posted, or attached to the windows.
- Alcohol is not permitted in common spaces.
- Reasonable and periodic inspections may occur
- Outside lofts and risers are prohibited.
- Commercial solicitation or canvassing is prohibited.
- Invasion of privacy in housing areas will not be tolerated.

**FIND OUT MORE AT
CLEMSON.EDU/HOUSING
/ASSIGNMENTS**

Room Rules

- MicroFridges are the only microwaves allowed.
- Furnishings may not be removed, stored, or traded.
- Consuming/possessing alcohol is prohibited under 21.
- Guests are only allowed with roommate permission.
- Residents are required to regularly clean their spaces.
- Fish in 10 gallon or less tanks and SAS approved service animals are the only pets allowed.
- Alterations must not be made to the rooms or furnishings provided





Area Desk: Key & Access Issues

West Campus Desk in DesChamps Lobby

Benet, Young, Cope, Sanders, Geer, Holmes & McCabe, Mickel & Gressette, Cribb & DesChamps, The Quad

East Campus Desk in Mauldin Hall Lobby

Byrnes, Lever, Manning, Mauldin, Barnett, Smith, Douthit, Calhoun, Thornhill, Lightsey

Technology

If your student needs help with internet access, email and account issues, or computer problems, they can contact CCIT for assistance.

clemson.edu/CCIT

On Call Support

There is always an on-call staff in residential areas! Your student will receive more information once they move in.

Student Post Office:

Student Mail Services provides 24-hour access to package and letter mail. In addition, there are Student Package Lockers placed strategically across campus. Your student will receive an email notification when they have mail or packages available for pick up.

Mailing address

Your student's assigned Box number will be sent to their Clemson email account prior to move-in. Do not ship anything until your student receives their Box assignment. All mail and packages must be sent to this address, not to the building/area desks.

Student Name
2275 University Station
Box Number & Hall/Apt. Name
Clemson, SC 29632

Student Box Number



Maintenance

For all facility related issues in your student's residence hall, please have your student submit a maintenance request online. This includes broken furniture, A/C & heat issues, pest issues, and broken appliances.

Emergency issues can be reported by calling 864-656-5450 and contacting the on-call residential staff.

Report an issue at clermson.edu/housing/maintenance

Cleaning

- Cleanliness in your students space can assist in preventing mold, pest, and insects.
- Hang up damp or wet items, such as towels, bathmats, or clothing to dry.
- Dust and wipe down the space regularly.
- Do not allow mildew to accumulate in the bath and shower stalls.
- Report any mold or mildew in the community bathrooms to the Residential Community Mentor or other available housing staff.

Climate

- Keep the windows closed when air conditioning is on.
- Use bathroom exhaust fans and bathmats when available.
- Do not tamper with the HVAC unit.
- Keep fan setting on “auto” in rooms with traditional thermostats.

Laundry

Students should be encouraged to keep up with their laundry and never leave it unattended. All residence halls on campus offer no-cost laundry facilities, and the Speed Queen app is available for Android or iOS to keep up with machine status & availability.

Supporting Independence

Supporting your Tiger's independence during their time at Clemson is crucial. Encourage them to take responsibility for their experiences, make their own decisions, and learn from their decisions. By providing a safety net of guidance and support while allowing them to navigate campus life on their own, you will help them become resilient and self-reliant individuals prepared for the future.



Help: Support



RCM and RCLs

Residential Community Mentors (RCM) and Leaders (RCL) are continuing student mentors and role models that live with residents in each residential community.

For general questions and concerns, have your student speak to their RCM or RCL.

Community Directors

Community Directors (CDs) and Graduate Community Directors (GCDs) supervise the RCMs and RCLs. If your student has a problem that their RCM/RCL does not know how to solve, their CDs and GCDs can help!



General Inquiries

Our main office can answer general questions regarding University Housing & Dining.

Any requests for action must be submitted in writing, and student information may only be discussed with the student.

To send us a message, go to clemsun.edu/housing/contact





Help: Safety & Access



Police & Emergencies

Clemson University features dedicated Police, Fire, and EMS services. Visit clemson.edu/CUSaftey for more information.

Contact CU Police at
864-656-2222

911 for emergencies

CU Safe Alerts

Clemson's emergency alert system notifies your student when there are emergencies or safety concerns on campus.

For families to also be notified, students must add their phone numbers into the system.

alerts.clemson.edu

Campus Sirens

At times, your student may hear sirens with voice messages. These sirens alert people who are outside to potential dangers like lightning, severe weather, & other threats. Oconee Nuclear Station sirens may also sound with notification sent via Safe Alerts. These are tested quarterly.

alerts.clemson.edu

Rave Guardian

The free Rave Guardian mobile app is available to help keep your student safe on campus. With direct connections to campus safety, family, friends, and others they trust, they can feel safe anytime, knowing their Guardians are watching out for them.

Text "Guardian" to 67283

Keys & Access

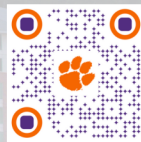
Residential spaces are kept secure through TigerOne MobileID and key access. To ensure your student's space stays secure, be sure your student is keeping track of their key and does not allow others to use their ID to gain access to a space.

If your student loses their key or gets locked out

Ask your student to visit the area desk (Mauldin for East Campus or DesChamps for West). They will give them a temporary key to gain access to their space. Your student will receive an email with the due date and instructions for returning the key. If the key is not returned by the due date, it will be reported as lost or stolen and their lock will be changed to ensure the security of their space. Lock changes will incur a \$100 fee.



LIVE AT HOME



Contract Cancellations & Changes

Housing & Dining Contracts are legally binding and may only be altered under specific circumstances as laid out in the contract documents.

Room Changes

Room changes can be requested in the Clemson Home Portal prior to move-in through a pre-arrival request or during the semester after the final day to register for classes.

Housing Cancellations

Contracts may be cancelled due to school-related events that prevent living on campus (Study Abroad, graduation, unenrollment, etc.) Have your student submit a School-Related Cancellation in the Forms section of the Clemson Home Portal prior to the semester. Upon withdrawal during the semester, a form is not required, and your student will be notified to move out within 48 hours.

All other cancellation requests must be submitted through the appeals process.

Continuing On-Campus

Clemson Home offers a limited number of on-campus continuing student apartments after your student's first year. These 1-4 bedroom apartments are offered based on randomly generated priority numbers and are not guaranteed.

Sign-up will occur during a short period at the beginning of the Spring semester and all current residents will receive notification of the process and available options.

clemson.edu/housing/assignments

Continuing Off-Campus

Off-campus housing after your student's first year is offered by individual properties surrounding Clemson. The apartments feature a variety of layouts and rates with CATbus or private shuttle transportation available at many locations.

These properties are not associated with the University, but an off-campus search site is available to research options, find roommates, and learn about off-campus resources and services.

clemsonoffcampus.com



Get Involved

Your student has abundant opportunities to engage and connect with the vibrant campus life at Clemson University!

During Welcome Week, they can participate in exciting activities like laser tag and glow night to meet their peers and establish social connections.

Encourage them to explore the wide array of student organizations available, with over 500 options on Tiger Quest. They can also attend Tiger Prowl during Welcome Week, where most organizations will be represented, providing a great chance to get involved.

Additionally, fraternity and sorority life offers opportunities for social connections and experiences beyond the classroom, additionally Clemson Home sponsored organizations like the Residence Hall Association (RHA), Community Councils, and EcoReps foster a sense of community and purpose for many of our residents.

Clemson Home and our individual residential communities host a variety of engaging events throughout the year. These events are designed to bring students living on campus together and foster a sense of belonging. From themed social gatherings to workshops and educational programs, there are activities that cater to diverse interests and encourage interaction among residents. Attending these events provides a wonderful opportunity for students to build friendships, create lasting memories, and fully experience life at Clemson.

Encourage your student to embrace these opportunities and become an active member of the Clemson community!





Get Involved 

WORK AT HOME

Clemson Home Employment



Think your student would be interested in working while at Clemson? Whether they're looking for flexible schedules, work experience, great benefits, or a summer job, we'll have something for them! Check out some of our opportunities below.

clemson.edu/housing/work



Desk

Work at the two area desks, providing key and access support to residents 24/7. Flexible hours available.



Operations

Assist with room-readiness inspections, building issues, & customer service during the summer.



Residential

Support residents in our communities during the year and enjoy free housing & a meal plan.



Summer

Support camps and conferences during the summer and enjoy free housing & a meal plan.



Marketing

Work in our main office in customer relations & marketing while gaining work experience!



Dining

Gain experience in one of many roles available within our campus dining facilities.



Important Dates



August

S	M	T	W	T	F	S
		01	02	03	04	05
06	07	08	09	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

September

S	M	T	W	T	F	S
					01	02
03	04	05	06	07	08	09
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

October

S	M	T	W	T	F	S
01	02	03	04	05	06	07
08	09	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

November

S	M	T	W	T	F	S
			01	02	03	04
05	06	07	08	09	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

December

S	M	T	W	T	F	S
					01	02
03	04	05	06	07	08	09
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

January

S	M	T	W	T	F	S
	01	02	03	04	05	06
07	08	09	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

February

S	M	T	W	T	F	S
			01	01	02	03
04	05	06	07	08	09	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29		

March

S	M	T	W	T	F	S
					01	02
03	04	05	06	07	08	09
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

April

S	M	T	W	T	F	S
01	01	02	03	04	05	06
07	08	09	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

May

S	M	T	W	T	F	S
			01	02	03	04
05	06	07	08	09	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	



Move-in Early/Pre-approved Groups



Move In/Out



Classes Begin



Holiday/Break (No Class)



Exams



Housing & Dining Closed



Commencement



Important Dates

2023-24 Dates

Processes	
Meal Plans	
Aug 9	Last Date to Change Fall Meal Plan
Aug 15	Fall Meal Plans Active
Dec 22	Fall Meal Plans Deactivated
Nov 1- Dec 15	Spring Meal Plan May be Changed in Portal
Jan 5	Spring Meal Plans Active
May 10	Spring Meal Plans Deactivated
Room Changes	
Aug 30	Fall Room Change Form Open in Portal
Jan 18	Spring Room Change Form Open in Portal
Spring Housing Cancellation	
Nov 1 - Jan 5	Students NOT enrolled for Spring 2024 Classes May Request Housing & Dining Cancellation
Spring Only Housing Sign Up	
Nov 1 - Jan 5	Students NOT enrolled for Fall Semester and needing housing for Spring may submit housing contract in Portal
2024-25 Housing Sign Up	
Jan 16-31	2024-25 Continuing Student Housing Sign Up

University Dates	
Aug 14-15	Move In - Early Groups Approved
Aug 16-19	Move In
Aug 23	Fall Classes Begin
Sep 4	Labor Day Holiday - No Classes
Oct 16-17	Fall Break - No Classes
Nov 22-24	Thanksgiving Break - No Classes
Dec 11-15	Fall 2023 Exams
Dec 16	Housing Closed - All Students NOT Graduating
Dec 21	Fall Commencement
Dec 22	Housing Closed - All Students
Dec 23 - Jan 6	Housing & Dining Closed
Jan 7	Housing & Dining Opens
Jan 10	Spring Classes Begin
Jan 15	MLK Holiday - No Class
Mar 18-22	Spring Break
Apr 29 - May 3	Spring 2024 Exams
May 4	Move Out - All Students NOT Graduating
May 9-10	Spring Commencement
May 11	Move Out - All Students



Bridge to Clemson students must check TCTC's calendar for academic dates



Meal Plans & Dining



DINE AT HOME



Understanding Meal Plans

Meal Plans typically include either unlimited meal swipes or a set number, along with a set amount of Paw Points and guest meals (if unlimited).

Meal swipes can be used at either of our two traditional dining halls to enjoy all-you-care-to-eat dining or at Meal Exchange locations for a single meal. Unlimited plans are limited to one meal per meal period at meal exchange locations, but unlimited visits to the Dining Halls.

Paw Points can be used at any on-campus dining location, including retail dining, P.O.D Markets (convenience stores), and dining halls.

Menus, hours, and nutrition information are available at clemson.edu/dining.

Purchases

Paw Points may be purchased at any time during the semester through the Clemson Home Portal.

Meal Plans may be purchased up to the last 6 weeks of the semester.

Fall meal plan selections will also be added to the Spring unless they are changed prior to the Spring bill becoming available.

Meal swipes expire at the end of each semester, while Paw Points will roll over each semester while you are at Clemson.

Changes

Paw Points are nonrefundable, however, meal plan selections may be altered at any time prior to bills becoming available for the semester.

Each semester there will be a short period in which your student may elect to upgrade or downgrade their meal plan; however, Paw Point values will not be refunded, and your student will pay the full price of the new plan.

clemson.edu/dining



Meal Plan Options



DINE AT HOME



Unlimited Meal Plans (Required for First-Year)

Have your student experience unlimited access to the All-You-Care-to-Eat Dining Halls on campus seven days a week without worrying about running out of meal swipes.

Unlimited 100

- »» Unlimited Meal Swipes per semester
- 5 Guest Meals per semester
- 100 Paw Points

Unlimited 200

- »» Unlimited Meal Swipes per semester
- 10 Guest Meals per semester
- 200 Paw Points

Unlimited 300

- »» Unlimited Meal Swipes per semester
- 15 Guest Meals per semester
- 300 Paw Points



*There is a 30 minute pause between Meal Swipe usage in residential dining halls for Unlimited Meal Plans.

Block Plans (Continuing and Commuters Only)

Meal Plans are convenient, flexible, and loaded with options. Each meal plan allows access to all of our dining locations on campus, allowing students to choose from a wide range of menus and offerings. Whether they're looking for a full meal, or a quick between-class snack, we've got your student covered with tons of options to satisfy any craving.

Block 30

- »» 30 Meal Swipes per semester + 300 Paw Points

Block 75

- »» 75 Meal Swipes per semester + 300 Paw Points

Block 150

- »» 150 Meal Swipes per semester + 200 Paw Points





Connect with us



University Housing & Dining Office

100 Mell Hall
P.O. Box 344075
Clemson, SC 29634-4075

Hours

Monday-Friday
8 a.m.-4:30 p.m. EST

Contact Us

clemson.edu/housing/support

**GET INFORMATION AT
CLEMSON.EDU/HOUSING-DINING**

**ALL ACTIONS MUST BE MADE BY THE
STUDENT THROUGH
THE CLEMSON HOME PORTAL
OR CLEMSON EMAIL**



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