New Student (never had a Clemson username) – Step 1

Enter XID that was sent in acceptance letter

Possible Errors:

a. Can't find a student credential
   i. “Unable to determine your acceptance status”

b. can't find a banner 3rd party id
   i. “Unable to determine your acceptance status”

c. xid is malformed
   i. "XID must be a "C" followed by 8 numbers."
New Student (never had a Clemson username) – Step 2

Explanation that person will be asked to login using College Net

a. no xid stored in session (as in no session)
   i. You haven't set an XID. You must first complete <a href="index.php">Step 1</a>.
New Student (never had a Clemson username)– Step 3

Verify identity by logging into CollegeNet

Possible Errors:

1. Can’t remember college net userid/password
New Student (never had a Clemson username) – Step 4

Read and accept Clemson’s Acceptable Use Policy

- policy.php (after college net login, accept the password policy)
  - no xid stored in session (as in no session)
    - You haven’t set an XID. You must first complete <a href="index.php">Step 1</a>.
  - if shib college net id doesn’t match college net id in vault
    - Your XID and CollegeNet ID do not match. Restart your browser then restart the Username Setup Process.
New Student (never had a Clemson username) – Step 5

Set password for username

- setup.php (password setup page)
  - couldn’t save 3rd party id into banner
New Student (never had a Clemson username)– Step 6

Setup complete

Links go to

http://www.clemson.edu/emailforwarding/ - Clemson Student Email Information
https://stuaff.clemson.edu/housing/application - Sign Up For Housing
http://www.clemson.edu/accepted-students/orientation/register.html - Orientation

• done.php (endpoint for all paths)
  o if they came through the existing user path AND the shib xid doesn’t match the xid they gave us in step 1
- Your XID and Clemson ID do not match. Restart your browser then restart the Username Setup Process.
Email Information Page

Clemson Student Email Information

As a new student, you have automatically been given a Google apps for education email mailbox, g.clemson.edu.

To access your sampleuser1234@g.clemson.edu mailbox for the first time:
- Visit https://gmail.clemson.edu
- Login with username: sampleuser1234
- The default password will be "student" followed by the last four numbers of your social security number (e.g. u-s-9-2-2-2).
- You will be prompted to change the password. This password will apply to Google Apps only and you will need to remember it separately.

You have also been assigned a sampleuser1234@g.clemson.edu email address which is set to deliver mail to sampleuser1234@g.clemson.edu. You may read mail sent to other address at http://g.clemson.edu.

For more detailed information, please see our how to run email guide.